

PLACENTIA VILLAGE GROVES

NEWSLETTER JULY 2024

Hello all! Sorry it's taken so long to issue a newsletter. Current plan is to issue one once a quarter as long as there is pertinent information to share.

Since it's been a while since our last newsletter and we have many new residents, the Board, and Action (our management company), would first like to address some of the complaints received from residents and some of the common violations issued to homeowners.

So, the following is a reminder of some of our association's published **RULES AND REGULATIONS**.

PET RULES

- All owners are responsible to clean up after their pets and properly dispose of pet waste. Many pet owners have been observed letting their dogs poop on grass in our common areas and not picking it up for disposal.
- We do not have a dog park/run in our association. All dogs must be on a leash outside the confines of an owner's residence or enclosed yard area. Complaints have been received about dogs being off-leash behind homes near the railroad tracks.
- No pets are allowed at any time in the pool or tennis/basketball areas.

Violation of these rules may result in fines or penalties as stated in our **RULES AND REGULATIONS**.

TRASH CONTAINERS

Must be removed from the street within 12 hours of trash pick-up and stored out of sight from any neighboring property or the association's streets.

ARCHITECTURAL CHANGES & MAINTENANCE

- Any changes to the exterior of a property, including but not limited to: roofing, fencing, windows or doors, A/C unit, etc. require an "Architectural Request" to be submitted prior to any work commencing. Forms can be found at <https://resident.actionlife.com>. You will need to create an account if you haven't already done so. Be prepared to allow at least 30 days to receive approval or denial of the request before scheduling work.

- Wood trim and stucco on homes as well as fencing is the homeowner's responsibility to maintain and repair before it becomes unsightly.
- Mailboxes are also the homeowner's responsibility to maintain, repair and/or replace as needed. Black is the only authorized color for mailboxes.

YARD MAINTENANCE

- Owners/residents must keep all shrubs, trees, grass and plantings on their property neatly trimmed, properly cultivated and free of trash, weeds and other unsightly materials. This includes rear yards and patios.
- Many violation letters have been sent for yards not being maintained. Please, do your part to keep our community looking good.

PARKING

- Whether marked (red curb) or signed as such or not, **ALL** of our streets are fire lanes. Which means absolutely no vehicle parking is allowed on the street unless in a marked parking space.
- Loading or unloading is permitted in front of your home for no longer than 15 minutes and vehicles must have hazard lights on.
- Parking overnight in a marked parking space requires that a vehicle have either a parking decal or be safelisted with Patrol Masters. Vehicles without either will receive a citation and will be towed after third citation.
- Vehicles can be towed at any time without citation or notification if they are not parked in a marked parking space.
- Vehicles parked on ramps/aprons cannot overhang into the street. They can be cited and towed as well.
- Please, make sure your guests/visitors are aware of the rules as many have been towed for fire lane violations.
- Towing is at owner's expense.

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UPCOMING COMMUNITY IMPROVEMENTS

Landscaping

The Board has approved the planting of 25 trees. Many of these are to replace dead or dying trees that were removed in the past. The new trees will include some flowering species that will add some additional color in addition to the welcome shade. Work is to begin this summer.

Several of our landscape borders have been recently replanted or will be replanted. We are glad that our common areas are being brought back to life.

STREET REPAIR AND SLURRY

Now that the SiFi Network installation has completed, work on our streets has been scheduled for the end of September. The work will happen in two phases:

- Phase 1 will be the repairs required and should take one day.
- Phase 2 will be the slurry and will require half of our streets to be closed for one day following repairs and the other half to be closed a week later for one day.

More information will be provided as work gets closer.

SIFI NETWORKS

For anyone wanting an alternative to AT&T or Spectrum for internet access, SiFi Networks has finished the installation of fiber optic cable within our community and service is available through GigabitNow.

This new network gives our community another option for internet service, however, it is not mandatory for anyone to order this service or change service providers. If you want more information, check out

<https://gigabitnow.com/placentia>

CLUBHOUSE RESERVATIONS

Anyone wishing to use the clubhouse can find the [Clubhouse Rental Agreement](#) on the Action website <https://resident.actionlife.com>. Please, contact Martha Coppola (marthacoppola@hotmail.com) to check availability and reserve your date.

REPORTING PROBLEMS

Our manager, Scot Cool, is not always in the office, so, calling or emailing him will not always get the fastest results. The fastest way to report problems and get them fixed is to contact Action's Community Care Team at (949) 450-0202 or communitycare@actionlife.com.

LIGHTING

Lighting maintained by our association includes: tennis courts, clubhouse and globe (lollipop) lights. Problems with any of these can be reported to Action's Community Care Team. Globe lights all have a number sticker at the bottom for easy identification.

Our streets lights are all maintained by SCE and any problems should be reported directly to them via their website for fastest service. Reporting is easy to do yourself, however, Action's Community Care Team can also make the report if you give them the info—pole number, address/location, problem.